

Partner Notification – Alan

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In-person Conversation with Alan

Listen to the Call



Jenny: "Anyone home?"

Mum: "Oh, hello."

Jenny: "Hi, is Alan here?"

Mum: "What do you want him for?"

Jenny: "I'm just following up an appointment for him."

Mum: "What appointment?"

Jenny: "Ah, it's something I need to speak with Alan about first. Then, he can probably talk to you about it, if needs be."

Mum: "Oh OK, I'll just get him for you."

Jenny: "Thanks."

Alan: "Hello."

Jenny: "Hi Alan. I'm Jenny a health care worker from the clinic." *[Jenny shows Alan her clinic ID.]* "Can I speak to you alone?"

Alan: "Yeah sure, just come through here."

Jenny: "Alan, as I said, I work at the clinic. And part of my job is to follow up sexually transmitted infections. And you've been named as a contact for chlamydia; it's a sexually transmitted infection."

Alan: "Yeah, I know what it is."

Jenny: "Oh ok, great. So as you know, you can actually have this infection and not know so sometimes the only way of knowing is to have a test done. Do you reckon you'll be able to come into the clinic and get a test?"

Alan: "No nah nah, now is not a good time."

Jenny: "I understand it's a bit of a shock that I've come to your house and told you this. Erm...but the thing is like I said you can have it and not know. And if it's left untreated, then that's when it can cause problems. So it's probably better..."

Alan: "Yeah ok ok, all right. Just ah give me a couple of minutes?"

Jenny: "Sure sure. But it's your choice, ok, I'm not forcing you to come. It's just probably better for you really. The sooner it's tested, then the sooner you know, hm...?"

Alan: "mhm"

Jenny: "Ok, so I'll just wait in the car for you, while you just get yourself sorted, if you like, and... But, just to warn you, your mum asked me what I wanted you for, I said it was for an appointment but I didn't tell her what it was for."

Alan: "Yeah, I know, it's all right. I'll talk to mum. Alright, I'll just get my shoes."

Jenny: "Ok, I'll see you in the car."

[Next, in the car]

Jenny: "Thanks for coming down to the clinic with us, Alan."

Alan: "Yeah, ah, I think there's been a mistake. Yeah, I've only ever been with my girlfriend."

Jenny: "Have you ever had a check-up for sexually transmitted infections?"

Alan: "No."

Jenny: "Have you ever had any other partners besides your girlfriend?"

Alan: "No, when I was with my girlfriend it was just my girlfriend."

Jenny: "And, what about before her?"

Alan: "Yeah, there was a couple"

Jenny: "Yeah, so really, like with Chlamydia you can have it and not know, so it's hard to know how long someone has had it for. So now it's a good chance to get a check-up anyway, to be sure."

Alan: "Yeah ok."

Jenny: "All right? Great."

Case Studies courtesy of WA Partner Notification eLearning module

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Developing a sustainable HIV, Viral Hepatitis and Sexual Health Workforce

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